



5 STAR



HOME CARE PACKAGE – MY AGED CARE

- Your Home Care Package services will be delivered by Indigo North Health staff, or another provider if you wish.
- As part of your package you will have a Coordinator who will work with you to develop a plan to enable you to obtain the goals you wish to achieve.
- The Indigo North Health staff providing services to you are **locals**, and have the qualifications and experience to provide you with an excellent service.
- We will always welcome any feedback you have that will help us improve the services we provide.
- If you are a **full pensioner**, the Federal Government will pay your nominated service provider the fortnightly Home Care Package funding amount in full.
- If you are a **part pensioner or fully-self-funded retiree**, an income test may apply. As a result you may receive less funding from the Federal Government, and they will ask you to contribute the difference towards your fortnightly Home Care Package funding amount.



COST



Cost	Level 1	Level 2	Level 3	Level 4
Fortnightly Home Care Funding Amount	\$346	\$605	\$1317	\$2000
Fortnightly Indigo North Health cost (Care and Package Management)	\$100	\$205	\$432	\$625
Fortnightly Care Management Hours (The hours the Coordinator will work with you)	1	2	3	5
Balance of funds to spend on services each fortnight	\$246	\$400	\$885	\$1375

Our **5** Star service includes:

- 4 home visits each year, from your Care Coordinator.
- Minimum of a monthly phone call to you, from your Care Coordinator.
- No basic daily fees.

Our Costs

- Include Care and Package Management.

Care Management includes;

- Developing a reviewing a plan with you to help you achieve your goals. ²
- Coordinating and scheduling your services.
- Providing a point of contact for you.
- Identifying and addressing any risks to improve your safety.

Package Management includes;

- Cost for preparing monthly statements, managing your package funds, compliance and quality assurance.



COMMON SERVICES HOURLY RATES



Service Type	Cost per hour
Home Care	
Weekday 8 am – 6 pm	\$59.65
Weekend 8am – 6 pm	\$84.16
Public Holiday	\$114.05
Personal Care	
Weekday 8 am – 6 pm	\$65.58
Weekday 6pm – 9 pm	\$73.62
Weekend 8 am – 6 pm	\$84.16
Public Holiday	\$114.05
Respite Care	
Weekday 8 am – 6 pm	\$65.58
Weekday 6pm – 8am	\$73.62
Weekend	\$84.16
Public Holiday	\$114.05
Nursing	
Weekday 9 am – 6 pm	\$125.00
Weekend 9 am - 6 pm	\$145.00
Public Holiday 9 am – 4 pm	\$160.00
Gardening / Handyman	
Weekday 8 am – 5 pm	\$70.00
Travel (per Kilometre)	\$1.20